

Technical Tips for RealTime Reporters

USB/Serial Connectivity

LOADING USB TO SERIAL DRIVER USING CD THAT CAME WITH YOUR DEVICE

Plug the USB/serial device into a USB slot on your computer.

The “found new hardware wizard” comes up. Choose “No, not this time” and hit next.

Insert the CD that came with the adapter into the CD drive. Choose “Install the software automatically (recommended).” The driver should begin installing on its own, even without hitting the “next” button. Should the driver not begin installing on its own, hit “next.”

When the driver is done installing, the “found new hardware wizard” should now say “completing the found new hardware” and should indicate that the wizard is finished. Click “finish.”

Windows should not tell you that the device driver installation has been completed.

Once you have completed the installation, you want to find out what COM port the device is installed as.

Open Device Manager – I used the Windows button (the flag) and hit “pause break” at the same time.

Select the Hardware tab, then Device Manager, then ports, and see what COM port number is next to your device.

Remember that if you plug your device into a different USB slot on your computer that a different COM port will be assigned to the device.



Courtesy of Reagan Evans, CA CSR 8176, RMR, CRR, CLR

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